



Tanium™ Network Quarantine User Guide

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Table of contents

- Network Quarantine overview** 5
 - NAC devices 5
 - Automated rules 5
 - Product integration 5
 - Tanium Discover 5
 - Tanium™ Connect 5
- Getting started** 6
 - Step 1: Install Network Quarantine 6
 - Step 2: Configure a NAC 6
 - Step 3: (Optional) Configure notifications 6
 - Step 4: Quarantine endpoints 6
- Network Quarantine requirements** 7
 - Tanium dependencies 7
 - Tanium Module Server 7
 - Endpoints 7
 - Supported operating systems 7
 - Third-party software 7
 - Host and network security requirements 7
 - Ports 7
 - User role requirements 8
- Installing Network Quarantine** 13
 - Before you begin 13
 - Import and configure Network Quarantine with default settings 13
 - Import and configure Network Quarantine with custom settings 13
 - Configure service account 13
 - Upgrade Network Quarantine 14
 - Verify Network Quarantine version 14

What to do next	14
Configuring NACs	15
Cisco Identity Services Engine (ISE) pxGrid NAC	15
Create server and client self-signed certificates	15
Generate a signed certificate	15
Configure certificates in Network Quarantine	15
Configure pxGrid NAC	17
What to do next	20
Quarantining endpoints	21
Quarantine with automated rules	21
Add saved questions to Network Quarantine content set	21
Create an automated rule	22
View and act on violations	22
Configure global rule settings	23
Quarantine an individual MAC address	23
Quarantine in Discover	23
Configuring notifications	25
Prerequisites	25
Configure notifications in Connect	25
Troubleshooting Network Quarantine	27
Collect logs	27
Configure log levels	27
View audit log	27
Fix SASLError not-authorized error	27
Problem	27
Solution	28
Uninstall Network Quarantine	28
Contact Tanium Support	28

Network Quarantine overview

With Network Quarantine, you can use your existing Network Access control (NAC) solution to control the communication of both managed and unmanaged endpoints (controlling unmanaged endpoints requires Tanium™ Discover).

NAC devices

With the Network Quarantine service, Tanium products can communicate with a NAC to isolate endpoints. Network Quarantine is supported for use with Cisco Identity Services Engine (ISE) to block by MAC address.

For more information, see [Configuring NACs on page 15](#).

Automated rules

If you are using ISE, you can create automated rules to find endpoints that need to be quarantined. Automated rules use saved questions to identify endpoints that are causing violations. You can then quarantine these endpoints. For more information, see [Quarantine with automated rules on page 21](#).

Product integration

Tanium Discover

When the Network Quarantine service is configured with Tanium Discover, you can also quarantine a MAC address directly from the Interfaces pages. For more information, see the [Tanium Discover User Guide](#).

Tanium™ Connect

Network Quarantine generates events when the NAC starts or stops, or when an endpoint is quarantined. You can send notifications about these events to destinations such as email, security information and event management (SIEM) software, or a file by creating a connection in Connect. For more information, see [Configuring notifications on page 25](#).

Getting started

Step 1: Install Network Quarantine

Install Network Quarantine.

For more information, see [Installing Network Quarantine on page 13](#).

Step 2: Configure a NAC

Configure a network access control (NAC) solution.

For more information, see [Configuring NACs on page 15](#).

Step 3: (Optional) Configure notifications

You can optionally configure notifications about NAC start and stop events or quarantine events.

For more information, see [Configuring notifications on page 25](#).

Step 4: Quarantine endpoints

Quarantine endpoints.

For more information, see [Quarantining endpoints on page 21](#).

If you set up integration with Tanium™ Discover, you can also quarantine endpoints from the Discover workbench.

Network Quarantine requirements

Review the requirements before you install and use Network Quarantine.

Tanium dependencies

Network Quarantine is included with Tanium Connect. For information about licensing, contact Tanium Support. Make sure that your environment meets the following requirements.

Component	Requirement
Tanium™ Core Platform	Version 7.3.314.4250 or later
Tanium products	The following modules are optional, but Network Quarantine requires the specified minimum versions to work with them: <ul style="list-style-type: none">• Tanium Connect 4.7.4 or later• Tanium Discover 2.7.0 or later

Tanium Module Server

Network Quarantine is installed and runs as a service on the Module Server host computer. The impact on Module Server is minimal and depends on usage.

Endpoints

Supported operating systems

Same as Tanium Client support. See [Tanium Client Management User Guide: Client version and host system requirements](#).

Third-party software

Network Quarantine is supported for use with Cisco Identity Services Engine (ISE) 2.2 or later with pxGrid installed.

Host and network security requirements

Specific ports and processes are needed to run Network Quarantine.

Ports

The following ports are required for Network Quarantine communication.

Source	Destination	Port	Protocol	Purpose
Module Server	Module Server (loopback)	17467	TCP	Internal purposes; not externally accessible.
	Cisco ISE	5222	TCP	Access to Cisco ISE, unless specified otherwise.

User role requirements

Network Quarantine user role permissions

Permission	Network Quarantine Administrator	Network Quarantine Approver	Network Quarantine Rule Author	Network Quarantine User	Network Quarantine Read Only User	Network Quarantine Service Account
Show Network Quarantine View Network Quarantine shared service	✓	✓	✓	✓	✓	✗
Network Quarantine Certificates Read View configured certificates	✓	✗	✗	✗	✗	✗
Network Quarantine Certificates Write Add or update configured certificates	✓	✗	✗	✗	✗	✗
Network Quarantine Nacs Read View configured NACs	✓	✓	✓	✓	✗	✗
Network Quarantine Nacs Write Add or update configured NACs	✓	✗	✗	✗	✗	✗

Network Quarantine user role permissions (continued)

Permission	Network Quarantine Administrator	Network Quarantine Approver	Network Quarantine Rule Author	Network Quarantine User	Network Quarantine Read Only User	Network Quarantine Service Account
Network Quarantine Quarantines Read View quarantined endpoints	✓	✓	✓	✓	✓	✗
Network Quarantine Quarantines Write Quarantine or unquarantine endpoints	✓	✗	✗	✓	✗	✗
Network Quarantine Rules Evaluate Use service account to evaluate rules	✗	✗	✗	✗	✗	✓
Network Quarantine Settings Read View service settings	✓	✓	✓	✓	✓	✗
Network Quarantine Settings Write Configure service settings	✓	✗	✓	✗	✗	✗
Network Quarantine Nacauditlog Read View audit log	✓	✓	✓	✓	✗	✗
Network Quarantine Rules Run Start rule evaluation process	✓	✗	✓	✗	✗	✗

Network Quarantine user role permissions (continued)

Permission	Network Quarantine Administrator	Network Quarantine Approver	Network Quarantine Rule Author	Network Quarantine User	Network Quarantine Read Only User	Network Quarantine Service Account
Network Quarantine Rules Read View rules and targets	✓	✓	✓	✗	✗	✗
Network Quarantine Rules Write Edit rules and targets	✓	✗	✓	✗	✗	✗
Network Quarantine Requests Read View quarantine requests	✓	✓	✓	✗	✗	✗
Network Quarantine Requests Approve Approve quarantine requests	✓	✓	✓	✗	✗	✗
Network Quarantine Requests Deny Deny quarantine requests	✓	✓	✓	✗	✗	✗
Network Quarantine Runs Read View rule evaluation runs	✓	✓	✓	✗	✗	✗

Provided Network Quarantine micro admin and advanced user role permissions

Permission	Role type	Content set for permission	Network Quarantine Administrator	Network Quarantine Approver	Network Quarantine Rule Author	Network Quarantine User	Network Quarantine Read Only User	Network Quarantine Service Account
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Provided Network Quarantine micro admin and advanced user role permissions (continued)

Permission	Role type	Content set for permission	Network Quarantine Administrator	Network Quarantine Approver	Network Quarantine Rule Author	Network Quarantine User	Network Quarantine Read Only User	Network Quarantine Service Account
Read User	Micro Admin		✓	✗	✓	✗	✗	✗
Read Computer Group	Micro Admin		✓	✓	✓	✗	✗	✓
Execute Plugin	Advanced	Network Quarantine Content Set	✓	✓	✓	✓	✓	✓
Read Plugin	Advanced	Network Quarantine Content Set	✓	✗	✓	✗	✗	✗
Read Saved Question	Advanced	Network Quarantine Content Set	✓	✗	✓	✗	✗	✓
Read Sensor	Advanced	Reserved, Default, Base, Network Quarantine Content Set	✓	✗	✓	✗	✗	✓
Write saved question	Advanced	Network Quarantine Content Set	✗	✗	✗	✗	✗	✓

Optional roles for Network Quarantine

Role	Enables
Connect User	<p>For signed in user:</p> <ul style="list-style-type: none"> Configure connections for Network Quarantine event notifications <p>For service account:</p> <ul style="list-style-type: none"> Send Network Quarantine event notifications

For more information and descriptions of content sets and permissions, see the [Tanium Core Platform User Guide: Users and user groups](#).

Installing Network Quarantine

Use the **Tanium Solutions** page to install Network Quarantine and choose either automatic or manual configuration:

- **Automatic configuration with default settings** (Tanium Core Platform 7.4.2 or later only): Network Quarantine is installed with any required dependencies and other selected products. After installation, the Tanium Server automatically configures the recommended default settings. This option is the best practice for most deployments. For more information about the automatic configuration for Network Quarantine, see [Import and configure Network Quarantine with default settings on page 13](#).
- **Manual configuration with custom settings**: After installing Network Quarantine, you must manually configure required settings. Select this option only if Network Quarantine requires settings that differ from the recommended default settings. For more information, see [Import and configure Network Quarantine with custom settings on page 13](#).

Before you begin

- Read the [release notes](#).
- Review the [Network Quarantine requirements on page 7](#).

Import and configure Network Quarantine with default settings

When you import Network Quarantine with automatic configuration, the Network Quarantine service account is set to the account that you used to import the module.

To import Network Quarantine and configure default settings, be sure to select the **Apply Tanium recommended configurations** check box while performing the steps in [Tanium Console User Guide: Manage Tanium modules](#). After the import, verify that the correct version is installed: see [Verify Network Quarantine version on page 14](#).

Import and configure Network Quarantine with custom settings


To import Network Quarantine without automatically configuring default settings, follow the steps in [Tanium Console User Guide: Manage Tanium content packs](#). After the import, verify that the correct version is installed: see [Verify Network Quarantine version on page 14](#).

Configure service account

The service account is a user that runs several background processes for Network Quarantine. This user requires the following roles and access:

- **Network Quarantine Service Account** role
- **Connect User** role, to send notifications with Connect
- Access to the saved questions that are used for the automated rules

For more information about Network Quarantine permissions, see [User role requirements on page 8](#).


1. From the Main menu, go to **Administration > Shared Services > Network Quarantine** to open the Network Quarantine **Overview** page.
2. Click Settings  and open the **Service Account** tab.
3. Update the service account settings and click **Submit**.

Upgrade Network Quarantine

For the steps to upgrade Network Quarantine, see [Tanium Console User Guide: Manage Tanium modules](#). After the upgrade, verify that the correct version is installed: see [Verify Network Quarantine version on page 14](#).

Verify Network Quarantine version

After you import or upgrade Network Quarantine, verify that the correct version is installed:

1. Refresh your browser.
2. From the Main menu, go to **Administration > Shared Services > Network Quarantine** to open the Network Quarantine **Overview** page.
3. To display version information, click Info .

What to do next

See [Getting started on page 6](#) for more information about using Network Quarantine.

Configuring NACs

Configure Cisco Identity Services Engine (ISE) pxGrid NAC. After a NAC is configured, you can begin to quarantine endpoints.

To create or edit NAC configurations, you must have the Network Quarantine Administrator role. See [User role requirements on page 8](#).

Cisco Identity Services Engine (ISE) pxGrid NAC

To configure a Cisco ISE pxGrid NAC, you can either use self-signed or server-signed certificates. After you configure the NAC, you can quarantine specific MAC addresses with the Adaptive Network Control (ANC) policies that are configured in ISE.

You can log in to ISE with the user interface, or with SSH.

Create server and client self-signed certificates

ISE can work with self-signed certificates for both server authentication and client authentication.

1. Get a self-signed certificate from the server. In the ISE UI, go to **Administration > Certificates > System Certificates**. If you need the certificate, export the public certificate from the UI.
2. Generate a self-signed certificate for the client.
 - a. See [Cisco Communities: Deploying Certificates with pxGrid](#).
 - b. In the ISE UI, go to **Administration > Certificates > System Certificates** and upload the certificate into the **Trusted Certificates** section.
3. If you changed pxGrid certificates, restart the ISE server. See [Cisco ISE Client Commands: Start/stop commands](#).
4. Make sure that you have the server certificate, client certificate, and client key to create the certificate configuration in Network Quarantine.

Generate a signed certificate

Generate a pxGrid certificate to provide as the certificate authority (CA) when you configure the NAC in Network Quarantine.

1. In the pxGrid UI, go to **Administration > pxGrid Services > Certificates**. Generate a single certificate (without a certificate signing request). For the Common Name (CN), use any identifying value, such as IP address. Choose the PEM download format. Enter a password for the certificate.
2. Click **Create** to download a ZIP file that contains the server certificate. Extract this ZIP file to get the server certificate that you need to configure in Network Quarantine.

Configure certificates in Network Quarantine

Create the client and server certificates in Network Quarantine.

1. From the Network Quarantine menu, go to **Configuration > Certificates**.
2. Create the client certificate.
 - a. Click **Create Certificate**.
 - b. Specify a name for the certificate.
 - c. For **Certificate Type**, select **Client Certificate**.
 - d. Upload the client certificate and key files.
 - e. If required, provide the passphrase for the private key file.
 - f. Click **Save**.

Create Certificate * Required

Details

Name *

Certificate Type *

Certificate *

Upload the server certificate and any CA certificates (if using self-signed certificates).

Key *

(Cisco ISE pxGrid only) Upload a private key for client authentication

Passphrase

(Optional) Passphrase for the private key file

3. Create the server certificate.
 - a. Click **Create Certificate**.
 - b. Specify a name for the certificate.
 - c. For **Certificate Type**, select **Server Certificate / Certificate Chain**.
 - d. Upload the pxGrid certificate that you created in the pxGrid web admin UI. Click **Save**.

Create Certificate * Required

Details

Name *

Certificate Type *

Server Certificate / Certificate Chain ▼

Certificate(s) *

Upload Certificate File

rootSample.crt X

Upload the server certificate and any CA certificates (if using self-signed certificates).

Save **Cancel**

Configure pxGrid NAC

1. From the Network Quarantine menu, go to **Configuration > NACs > Create NAC**.
2. Specify a display name.
3. For the NAC Type, select **Cisco ISE pxGrid NAC**.

4. In the **Options** section, select **Start on Service Startup** to restart the NAC when the Network Quarantine service restarts. Select **Enabled** to enable and start the NAC.

Create Network Access Controller * Required

Details

Name *

Displays in menus. Use an easily identifiable name.

NAC Type *

pxGrid based NAC that communicates with Cisco Identity Services Engine (ISE)

Options

Start on Service Startup
When selected, the NAC restarts if the Network Quarantine service is restarted.

Enabled
When selected, enable this NAC and allow it to be started.

5. Specify the Cisco ISE pxGrid NAC connection details.
 - a. Specify the **pxGrid User Name** and **pxGrid URI**.
Do not modify the default **pxGrid Bind Resource**, **pxGrid Domain**, or **pxGrid Capabilities** values without guidance from Tanium or Cisco Support.
 - b. If you are using a self-signed certificate, clear **Check Server Identity**.
 - c. For the **Client Certificate**, select the client certificate that you configured.
 - d. For the **Server Certificate Chain**, select the server certificate that you configured.

6. (Optional) Update the **IQ Timeout** and **Refresh Interval** settings.
7. Start the NAC. Select the NAC from the list and click **Start**.

To edit NAC settings, you must stop the NAC first.

What to do next

After you configure a NAC in Network Quarantine, you can begin to quarantine endpoints. See [Quarantining endpoints on page 21](#).

Quarantining endpoints

After you configure a NAC, you can configure how endpoints are quarantined. You can set up automated rules to quarantine based on the results of a saved question on a computer group, or you can select individual MAC addresses.

Quarantine with automated rules

Automated rules use saved questions to query a computer group for a set of conditions. If an endpoint meets the conditions, it is added to the list of violations. From the violations page, you can choose to quarantine the endpoint by MAC address.

Add saved questions to Network Quarantine content set

Before you configure automated rules, you must decide on a saved question with which you are going to select the endpoints to quarantine. For example, you might create a saved question that returns endpoints that do not have a certain patch installed.

The saved question you use for a rule must meet the following requirements:

- Be in the Network Quarantine Content Set content set
- Return columns for the Computer Name and MAC Address sensors
- Be accessible by the service account user that you configured for the Network Quarantine service

To add saved question to the Network Quarantine Content Set, you can either choose the content set when you create the saved question, or you can edit a saved question to add it to the content set. For more information, see [Tanium Core Platform User Guide: Edit a saved question](#).

Create an automated rule

1. From the Network Quarantine menu, click **Automated Rules > Add rule**.
2. Enter a name for the rule, and choose the saved question on which you want to base the rule.

Create Automated Rule * Required

Rule Details
Select a saved question from which to build your rule.

Name *
Out of Compliance

Saved Question *
NGS Out of Compliance

Get Computer Name and MAC Address from all machines
Saved questions in the Network Quarantine content set that return Computer Name and Mac address.

Enablement Status
 Enabled

Rule Settings
 Use Global Defaults

Frequency *
6 Hours

Endpoint Results Limit *
100

Target
Select computer groups or set targeting criteria to identify computers.

Select Computer Groups

Computer Groups
1 selected

Computer Group	Quarantine Method	Remove
All Computers	quarantine on Mock Cisco ISE	X

Save **Cancel**

3. Select **Enabled** to enable the rule to be run on the specified frequency.
4. To use custom settings for frequency and endpoint results limit, clear **Use Global Defaults**, and enter the custom values.
5. Choose targets for the rule. Configure one or more computer groups that you want to target. For each computer group, indicate which configured NAC you want to use for the quarantine method.
6. Click **Save**.
7. Rules are run on the configured frequency. To run all of the rules now, click **Run Now**.

View and act on violations


After the rules have been run, a list of computers that meet the conditions of the saved questions are returned. To view all violations, go to the **Violations** tab in the **Issues** section of the Network Quarantine **Overview** page.

- To approve the quarantine of a device that is violating a defined rule, select the endpoint and click **Approve**.
- To keep the endpoint connected, select the endpoint and click **Deny**.
- To generate a CSV list of endpoints, select the endpoints and click **Export**.



If you want to configure automated approval of quarantines, contact Tanium Support for more information.

Configure global rule settings

By default, rules are evaluated every 6 hours, and if more than 100 endpoints are returned for a rule, an event is generated. To change these global settings from the Network Quarantine **Overview** page, click Settings , then the **Automated Rules** tab.

Quarantine an individual MAC address

1. On the **Quarantine** tab in the **Issues** section of the Network Quarantine **Overview** page, click **Create Quarantine**.
2. Use the available options to quarantine endpoints:
 1. To quarantine endpoints with a Cisco Identity Services Engine (ISE) pxGrid NAC, enter a list of MAC addresses on which to apply the quarantine and choose the quarantine method to use. The Adaptive Network Control (ANC) policies are configured in ISE.
3. Click **Save**.
4. The MAC addresses that you indicated are listed in the **Quarantine** section of the Network Quarantine **Overview** page. To disable the quarantine on the endpoint, select the MAC address and click **Remove Quarantine**.

Quarantine in Discover

If you have Tanium Discover installed, you can also quarantine and remove quarantine for a MAC address. Go to an **Interfaces** page and select the rows that relate to the endpoints that you want to quarantine, then click **Quarantine** and choose the NAC that you want to use to quarantine the endpoint.

Quarantined MAC addresses are marked as blocked.

For more information, see [Tanium Discover User Guide](#).

Selected Items: **2 of 6** Label ▾ Ignore Quarantine ▾ Unquarantine ▾ Deploy Tanium Client

Clear selection

<input type="checkbox"/>	MAC	IP Address	Labels	Last Seen
<input checked="" type="checkbox"/>	00-50-56-F8-1E-04	192.168.157.254	Morrisvi...	2018-06-06 02:59:29
<input type="checkbox"/>	00-0C-29-CE-68-35	192.168.157.111	Emeryville	2018-06-27 22:47:11
<input checked="" type="checkbox"/>	00-50-56-EA-5B-19	192.168.157.2		2018-06-27 22:47:11
<input type="checkbox"/>	00-0C-29-FB-92-EC	192.168.157.131		2018-06-27 22:47:11
<input type="checkbox"/>	00-50-56-F4-46-DD	192.168.157.254		2018-06-27 22:47:11
<input type="checkbox"/>	00-50-56-C0-00-08	192.168.157.1		2018-06-27 22:47:11

Configuring notifications

You can create a connection in Tanium Connect to send a notification when the NAC starts or stops, when an endpoint is quarantined, when a rule match is returned for an endpoint, when a rule is approved or denied, and when rule match violation occurs. You can send these notifications to destinations such as email, SIEM, or Splunk.

Prerequisites

- You must have Connect installed. For more information, see [Tanium Connect User Guide: Installing Tanium Connect](#).
- You must have the **Connect User** role to create a connection, and the Network Quarantine service account must have the **Connect User** role to send notifications. For more information about configuring user roles, see [Tanium Core Platform User Guide: Assign roles to a user](#).

Configure notifications in Connect

1. Create the connection.
 - a. From the Main menu, go to **Modules > Connect** to open the Connect **Overview** page. Click **Create Connection**.
 - b. Specify a name and description for the connection.

2. Configure the data source.
 - a. In the **Configuration** section, select the **Event** as the **Source**.
 - b. Choose the **Network Quarantine** event group, then select the events for which you want to generate a notification.

Configuration

Source

Event ▼

Forwards events from Tanium solutions, such as Tanium™ Detect and Tanium™ Discover.

Event Group:

Network Quarantine ▼

NAC Stopped
Fired when a NAC connector shuts down

NAC Started
Fired when a NAC connector starts

Address Quarantined
Fired when an address is quarantined

Address Unquarantined
Fired when an address is unquarantined

Rule Match
Fired when an automated rule matches an endpoint

Rule Request Approval or Denial
Fired when a quarantine request is approved or denied

Rule Match Limit Violation
Fired when a rule has been evaluated and has returned too many records.

3. Configure the connection destination.


Select any of the connection destinations that are listed in the **Select Destination** menu. Common choices for notifications include Email, SIEM, and Splunk. However, you can use any of the available destinations. For more information, see the [Tanium Connect User Guide](#). Complete the required fields and click **Create Connection**.

Troubleshooting Network Quarantine

To collect and send information to Tanium for troubleshooting, collect logs and other relevant information.


Collect logs

The information is saved as a compressed ZIP file that you can download with your browser.

1. From the Network Quarantine **Overview** page, click Help , then click the **Troubleshooting** tab.
2. In the **Troubleshooting ZIP File** section, click **Download the File**.
A `networkquarantine-support.zip` file downloads to the local download directory.
3. Contact Tanium Support to determine the best option to send the ZIP file. For more information, see [Contact Tanium Support on page 28](#).

Tanium Network Quarantine maintains logging information in `networkquarantineMN.log` files in the `\Program Files\Tanium\Tanium Module Server\services\networkquarantine-files` directory. A new log file gets created each time the file size reaches 1 MB.

Configure log levels

1. From the Network Quarantine **Overview** page, click Help , then click the **Troubleshooting** tab.
2. In the **Logging Level** section, select the log level that you want to enable.

View audit log

The audit log contains all of the quarantine and unquarantine actions that occur on the configured NACs.

1. From the Network Quarantine menu, click **Audit log**.
2. You can filter the log by a specific MAC address, action, NAC name, and so on.
3. Click **Export** to save the current view of the audit log to a CSV file.

Fix SASLError not-authorized error


Problem

When a client connects to ISE with a certificate, ISE remembers that certificate and pins the certificate to the client. If that client then attempts to connect with a different client certificate, the connection is rejected with a `SASL:not-authorized error`.

Solution

1. In the ISE UI, go to **Administration > pxGrid Services > All Clients**.
2. Select the user and delete the session.
3. In Network Quarantine, start the NAC.

Uninstall Network Quarantine

1. From the Main menu, go to **Administration > Configuration > Solutions**.
2. In the **Content** section, select the **Network Quarantine** row.
3. Click Delete Selected  and then click **Uninstall** to complete the process.

Contact Tanium Support

To contact Tanium Support for help, sign in to <https://support.tanium.com>.